



The Rules of Engagement is a clear, structured communication system that helps teams navigate tough conversations with confidence, clarity, and respect. By giving everyone a shared process to follow, it reduces conflict, improves accountability, and turns challenging discussions into productive outcomes.

Purpose:

The Rules of EngagementTM provides a simple, structured communication system that keeps tough conversations productive, respectful, and focused on solutions.

What It Does:

- Creates clarity and consistent expectations for every discussion.
- Reduces emotional reactions and unnecessary tension.
- Helps teams address issues early instead of letting problems grow.

Core Principles:

- 1. Enter conversations with the right mindset.
- 2. Communicate truthfully without attacking or defending.
- 3. Listen actively and respectfully.
- 4. Stay focused on the issue, not the individual.
- 5. Work toward resolution, not winning.

How to Use It:

- Review the framework before any high-stakes conversation.
- Use the structure to guide difficult discussions.
- Hold one another accountable to the commitments.

For full details and resources, visit: www.LifePulseInc.com